

Our Commitment to You



At VA, we understand the unique health care needs of Veterans. Our culture is one of patient-centered care. Our goal is to partner with Veterans to assist them in achieving optimal health and well-being. VA has taken steps to accommodate Veterans by establishing community clinics that provide great health care at convenient locations.

We seek to:

- Keep you healthy and living independently
- Help you learn how to best manage and maintain your good health
- Work with you and your family to make informed decisions about your health care
- Provide “closer to home” access to your health care provider

Contact Information

Patient Service Center
(appointment/medical advice) 202-745-8577

Veterans Crisis Line 800-273-8255

Community Based Outpatient Clinics

Southern Prince George's County
5801 Allentown Road
Camp Springs, MD 20746 301-423-3700

Southern Maryland
29431 Charlotte Hall Road
Charlotte Hall, MD 20622 301-884-7102

Greenbelt
7525 Greenway Center Drive, Suite T-4
Greenbelt East Professional Center
Greenbelt, MD 20770 301-345-2463

Southeast DC
820 Chesapeake Street, SE
Washington, DC 20032 202-745-8685

VA-Ft. Belvoir
9300 DeWitt Loop
Ft. Belvoir, VA 22060 571-231-2408



Department of Veterans Affairs Medical Center
50 Irving Street, NW
Washington, DC 20422
202-745-8000
www.washingtondc.va.gov



Community Clinic

Charlotte Hall, MD



Quality Care, Closer to Home



VA
HEALTH
CARE

Defining
EXCELLENCE
in the 21st Century

About the Community Clinic

The Charlotte Hall Community Based Outpatient Clinic (CBOC) provides “closer to home” access to quality health care services for Veterans living in the Southern Maryland area. It is one of five neighborhood facilities operated by the Washington DC VA Medical Center.

The clinic is conveniently located at 29431 Charlotte Hall Road, Charlotte Hall, MD 20622 in a separate building near the Charlotte Hall Veterans Home,



The Charlotte Hall CBOC is open Monday-Friday, 8 a.m. to 4:30 p.m. to provide a variety of basic medical services, preventive screenings, health education, audiology testing, mental health services, comprehensive women’s health care and nutritional counseling to eligible Veterans. Referral services are provided for those who require specialized care.

Commonly Asked Questions

As a Veteran using a community clinic, rather than a centrally located and much larger medical center, you may have questions about the appointment process and services provided at the CBOC locations. Below is a list of commonly asked questions from Veterans that you may find helpful.

Q How do I make clinic appointments?

A Call the DCVAMC’s patient service center at 202-745-8577.

Q Are there transportation services available to the community clinic?

A Under limited circumstances, transportation may be provided. Contact the patient transportation office at 202-745-8252.

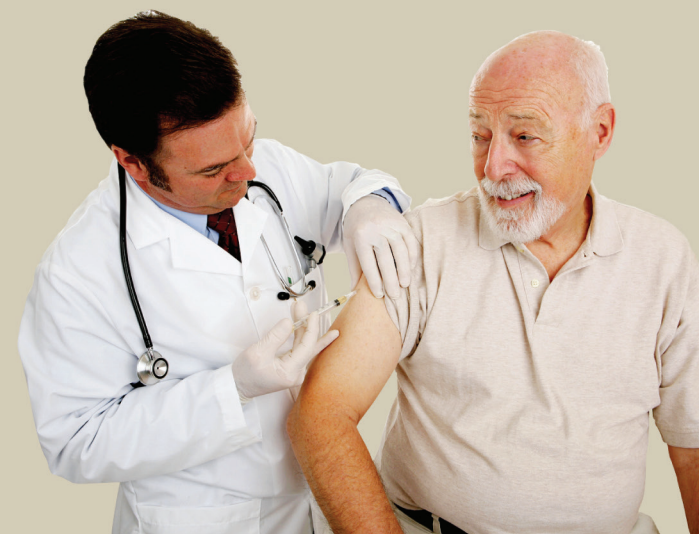
Q How do I get my prescriptions filled?

A Routine prescriptions will be refilled by mail. You can call the prescription refill line at 202-745-4046. Veterans enrolled in My HealtheVet may conveniently refill prescriptions on the website: www.myhealthevet.va.gov.

Q If I need an X-ray, can it be done at the CBOC?

A If ordered by your doctor, most radiologic procedures and X-rays will be performed at the Washington DC VA Medical Center located on 50 Irving St., NW, Washington, DC.

More Questions



Q Who should I contact if I have questions about my health care?

A If you have enrolled in the VA’s MyHealtheVet program and have completed the in-person authentication, you can easily send your health care provider a secure message via email. You may also call the patient service center at 202-745-8577.

Q What if I need care when the clinic is closed?

A If your illness is not life-threatening, call the patient service center and request the medical advice line. A nurse will advise you as to what to do and where to seek medical treatment. If you have a medical emergency, call 911, or go to the nearest hospital emergency room for immediate medical attention.